



February 5, 2009

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W., Suite TW-A325  
Washington, D.C. 20554

Re: Annual 64.2009(e) CPNI Certification for 2008  
Audio-Video Corporation  
A-1 Wireless Communications, Inc.

**EB Docket No. 06-36**  
FRN: 0003802022  
FRN: 0016627028

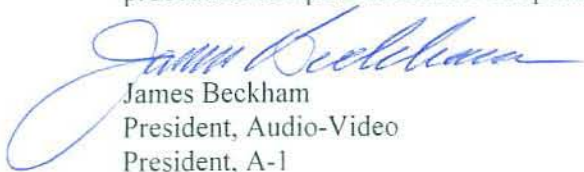
Dear Ms. Dortch:

This statement is to certify that Audio-Video Corporation ("Audio-Video") and its affiliate, A-1 Wireless Communications, Inc. ("A-1"), have not and do not sell any customer information to anyone or to any company. Audio-Video and A-1 keep all customer information and records, both paper and electronic, in a secure location. Access to this location and the information stored there is strictly limited. Please note that Audio-Video and A-1 are paging carriers, not telephone or mobile telephone providers.

Audio-Video and A-1 have trained all personnel to maintain customer records as proprietary information and to not share information with any outside parties. Attached to this certificate is a copy of the written policy established by both Audio-Video and A-1 regarding the procedures to be employed for the protection of customer information. Each of Audio-Video and A-1 has distributed a copy of this written policy to all personnel.

Neither Audio-Video nor A-1 has taken any actions against data brokers in the past year. Also, neither Audio-Video nor A-1 received any customer complaints in the past year concerning the unauthorized release of CPNI.

I, the undersigned, hereby certify under penalty of perjury that I am an officer of both Audio-Video and A-1, and I am responsible for the preparation of this certificate. I further certify to the truth and accuracy of the information contained in this certificate, that I have personal knowledge of both Audio-Video's and A-1's operating procedures, and that Audio-Video and A-1 have established operating procedures adequate to ensure compliance with the FCC's CPNI rules set forth in §§64.2001 *et seq.*

  
James Beckham  
President, Audio-Video  
President, A-1

cc: Best Copy and Printing, Inc. (1 copy)

{00012864.DOC.1}

P.O. Box 8 • 1500 W. 8th • Amarillo, Texas 79105 • 806/379-7700

## **CPNI Policy Statement**

In order to protect the proprietary and private information about our customers, Audio-Video Corporation/A-1 Wireless Communications, Inc. ("Company"), establishes this company policy regarding customer information:

1. No customer information in any form is to be removed from Company's corporate offices by employees or others. This includes computer printouts, handwritten information or notes, copies of files or documents in any electronic form, and verbal transmission of customer information to persons who are not direct employees of the Company. Without limiting the foregoing, no customer information is to be provided to a customer over the telephone.
2. The notes a salesperson may make about a customer, number of pagers in use and pager numbers to assist in a sale must be returned to the Company's offices and re-filed or shredded. If, for example, a salesperson is making a sales call to XYZ, Corp. to discuss adding more pagers for XYZ, Corp., the salesperson may need to take information on the number of pagers already in service in each department at XYZ, Corp., and the range of telephone numbers in use. This information is to be shared only with the customer who is using those telephone numbers. At the completion of the sales call, the information is to be returned to the office and re-filed or shredded.
3. Employees are to closely guard customer lists, contact information, telephone numbers, pager cap code lists and all other customer information, both proprietary and public, to prevent any information from being removed from our offices by non-employees, either by accident or on purpose.
4. Internal documents, notes made when customers call in, and anything containing customer names and telephone numbers must be shredded at the end of the business day.
5. Disconnected or inactive customer files are to be retained for 3 years then shredded. Disconnected or inactive customer files are never to be placed in the trash.
6. Customer database printouts are to be shredded when replaced by newer printouts.
7. Violators are subject to disciplinary action.